

The Rules of Use

In order to ensure the public safety and security of the hotel, we ask our guests to observe the following rules.

If the guest fails to abide by these rules, we reserve the right to refuse the continuation of his/her stay.

- Please do not use any heating or cooking devices in the rooms as the steam and warmth may set off the fire alarms.
- Smoking is permitted only in designated smoking areas. In addition, 30,000 yen will be charged for cleaning and compensation for damages if the guest smoke in not designated smoking areas. If cigarette butts are found in a non-smoking room, it will be treated the same as smoking.
- Please do not bring the following into the lobby or rooms:
 - a) Animals, birds (pets). *Except assistance dogs or other dogs with equal ability as an assistance dog
 - b) That which emits an extremely foul odor.
 - c) That which is easy to ignite or is flammable such as gunpowder and volatile oils.
 - d) That which may cause deterioration or discoloration to equipment (hair dyes, chemicals, etc.)
 - e) Illegally possessed firearms and blades.
- Please do not behave in a manner that is offensive to public order and morals or that may cause inconvenience to other guests in the hotel.
- When talking voices, TV noises, etc. in the guestrooms leak out loudly into the hallways. We may ask for your cooperation to make that sound a little quieter for other guests, especially at night time.
- Please meet non-staying guests and receive deliveries in the lobby. If you need a non-staying guest to accompany you to your room for assistance, etc., please ask at the reception.
- Do not bring in more luggage than is reasonably allowed.
- Please do not use the guest rooms and lobby as an office, place of business or exhibition room or for any other purpose than lodging such as a location for filming commercial video.
- When taking photos or videos in the hotel. please do not include other guests or hotel staff.
- Slander on internet is strictly prohibited.
- Please do not commit such acts as distributing advertising materials to other guests in the Hotel.
- Please do not display in the window things that harm the outside appearance of the Hotel.
- During your stay, please do not leave cash or valuables in your room. We have the safety box in the lobby.
- Requests Regarding the Hotel's Various Facilities and Various Goods:
 - a) Please do not use them for any other purpose than that which was intended.
 - b) Please do not take them out of the Hotel.
 - c) Please do not move or refine them.
 - d) Do not use more than a reasonable amount of toiletries provided in the lobby.
 - e) Do not put anything other than water in the electronic kettle and the humidifier.

f) If you wish to request additional linens, you are limited to one item of each type per day. If more than two items are requested, an additional fee will be charged.

f) Do not bring food or beverages from outside to the restaurant.

g) Please note that the number of breakfasts we can serve a day is limited and may not be available on certain days.

- In the following cases, use of the Hotel will be denied immediately.

a) When it is deemed there has been acts of violence, intimidation, extortion, pressure from inappropriate demands and other similar acts.

b) When it is difficult for those who use the Hotel to secure their own safety such as loss of self-control and it is deemed there is a risk it will cause a sense of danger, fear, or uneasiness to other guests.

c) When there are acts such as speaking in a loud voice, singing loudly, and making noise in the building or in the guest rooms that cause trouble to others or when there are acts that are contrary to public order and morals.

d) When there are other acts similar to any of the matters listed above, use will be denied. In addition, when a suspicious person or object is discovered, please contact the reception.

- A house keeping service during consecutive nights is available once a day (10:00-14:00)
*Varies depending on the plan you've booked.

- We have to clean the guest room at least once every three days. If the room is not cleaned for consecutive three days, we may enter your room to clean the room for sanitary purpose even if there is no magnet attached on the third day or later.

- The hotel will not be held responsible for any Internet connection failure due to natural disasters, facility malfunctions, or other unavoidable reasons.

- The hotel is not responsible for any problems, theft or loss in the laundry area.

- The hotel is not responsible for any damage to your luggage when using the luggage conveyor.

- Please refrain from using the emergency stairs except in an emergency.

- We connect the call from outside to your room only when the room number and the registered name matches. If you have any special requests to a telephone operator, please contact the reception in advance.